

THE ASSOCIATION OF KENYA INSURERS

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AKI CIRCULAR NO. 07/ MOTOR/01/2021/TMG

**TO: CHIEF EXECUTIVES OF MEMBER COMPANIES
GENERAL INSURANCE UNDERWRITERS
ASSOCIATION OF KENYA INSURERS**

Ladies & Gentlemen,

RE: MOTOR INSURANCE DIGITAL CERTIFICATES

We refer to the above and wish to inform members that the digital motor insurance certificates rolled out last year has picked up very well. As you may be aware, this has gone a long way in eradicating double insurance. In some cases, rightful owners of motor vehicles have been inconvenienced, particularly where an insurance certificate had been issued to a person who has no insurable interest in the motor vehicle.

To enable us deal with such cases effectively, we request members to ensure that they have proof of ownership of vehicles before on boarding or renewing insurance covers. A copy of logbook or a current copy of records from NTSA should be obtained as proof of ownership.

Please note that where complaint of double insurance is lodged with us, we will cancel the motor certificate in question if ownership documents are not received within 48 hours after the request is made by the Secretariat.

Kindly adhere to the above to avoid inconveniencing the rightful owners of motor vehicles.

Yours Sincerely,


T. M. GICHUHI
EXECUTIVE DIRECTOR

12th January 2021

Cc. Mr. B. Ndegwa – Convenor, Motor Technical Committee

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