

INSURANCE INDUSTRY ANNUAL REPORT FOR THE YEAR 2007

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# FOREWORD



It is with great pleasure that I present to you the Insurance Industry Annual Report for the year 2007.

The Insurance Industry performance in 2007 was encouraging and recorded a gross premium income of Kshs. 48.10 billion compared to Kshs 41.68 billion 2006, representing a growth of 15.40%. This good performance was as a result of the overall positive economic growth in the country, which was estimated at 7.0% compared to 6.4% (revised) in 2006.

The industry experienced major challenges and opportunities during the past

year. The Insurance Regulatory Authority (IRA) became operational towards the close of 2007. This will enhance the regulatory environment of the industry. The government introduced amendments to the Insurance Act by raising the minimum capital requirement for insurance companies to Kshs 300 million for general, Kshs 150 million for life and Kshs 450 million for composite insurance companies respectively with full compliance expected by 2010. Further the Margin of Solvency for long term insurance companies was amended in line with recommendations from the Association. The requirement for upfront payment of premium ('cash and carry') was introduced for all classes of insurance (Previously, it applied to fire and motor insurance).

The government continues to demonstrate its commitment in strengthening the financial services sector and has proposed various amendments touching on the insurance sector in the 2008/9 budget. General insurance companies will be allowed to invest up to 10% of their admitted assets in shares, loans or debentures in one company or group of companies, up from 5%. Insurance companies will also be required to settle claims within 90 days after liability has been determined by a court, otherwise the Insurance Regulatory Authority will levy a penalty of 5% of the outstanding amounts and institute winding up process if payment for both principal and penalty is not forthcoming. The proposed amendment on claims settlement is an opportunity for insurance companies to demonstrate their commitment to improving customer service. The other amendment requires that profits from life insurance business arising from actuarial valuation will be taxed regardless of whether a transfer from the life fund to the shareholders has been effected or not.

The political crisis experienced in the first quarter of 2008 had a negative impact on the economy and the insurance industry. The formation of the Grand Coalition Government has however given hope and impetus to economic recovery. Going forward, the insurance industry is looking for ways of enhancing the use of ICT, research & product development and addressing the future underwriting of Public Service Vehicles.

The outlook for year 2008 is therefore bright and the industry is expected to record better performance.

NELSON C. KURIA <u>CHAIRMAN, AKI</u>



# 1.0 EXECUTIVE SUMMARY

#### 1.1. Economic Overview

#### Global

The global economy output rose from 5.1% in 2006 to 5.2% in 2007, led by China (11.4%), India (8.5%), and Russia (7.4%). Oil prices continued on the upward trend due to a strong demand that was not matched by increased production by the Organization of Petroleum Exporting Countries (OPEC). Growth rates slowed in all the major industrial countries except the United Kingdom (3.0%). Analysts attribute the slowdown to uncertainties in the financial markets and lower consumer confidence.

#### Afric

Africa's economy grew by 5.7 % in 2007 compared to 5.5% in 2006. Africa's economic performance is projected to grow at 6.5% in 2008. However, the continent faces challenges including the appreciation of inflationary pressures emerging from the rise in oil prices, rising food prices and political instability in a number of countries.

#### Kenya

The Kenyan Economy recorded GDP growth of 7.0 % in 2007 compared to 6.4 % (revised) in 2006. The renewed expansion was due to the economy's resilience, improved business confidence, stable macro-economics and a rebound of global economy. The main drivers of this growth were transport and communication, taxes on products, wholesale and retail trade and manufacturing. Other sectors that recorded significant growth during the year included mining and quarrying, electricity, water, hotels and restaurants.

The Gross National Income (GNI) recorded a decelerated growth of 11.5% in 2007 compared to a growth of 14.6% in 2006 to stand at Kshs. 1,801.3 billion. On the other hand the net savings declined by 15.7% in 2007 to stand at Kshs. 110.9 billion. However, the ratio of gross savings to GDP declined to 12.7% in 2007 compared to 14.85 in 2006.

Trade balance widened from a deficit of Kshs 270,489 billion in 2006 to Kshs 330,514 billion in 2007 reflecting a deterioration of 22.2%. The value of domestic exports increased by 14.7% compared to the value of domestic imports which grew relatively faster at the rate of 16% in the same period.

The primary equities market registered vibrant activity as two (2) Initial Public Offering (IPO) were processed while three other companies raised additional capital through rights issue. The Nairobi Stoke Exchange (NSE) 20- share index recorded a significant drop of 201 points from 5,646 to 5,445 within the review period. Market capitalisation rose by 7.4% from Kshs. 792 billion in 2006 to Kshs. 851 billion in 2007. The financial sector recorded a growth of 6.5% in 2007 compared to 5.5% in 2006.

## 1.2 World Insurance Performance in 2007

Year 2007 was good for the global insurance industry. Non-Life underwriting results remained solid, profiting from a below average catastrophic claims while life insurance saw robust growth.

#### 1.2.1 Non Life Insurance

The global non-life insurance industry fared well in 2007. Most mature markets experienced sluggish growth at rates lower than GDP, due to the gradual weakening of premium rates. Premiums in the US, UK, and Continental Europe grew in the low singledigit range. This contrasts with growth in emerging markets, where demand for insurance has increased due to rising wealth and incomes.



Premium growth was especially firm in China, mainly reflecting robust consumer demand and capital investment. In India, growth slowed to 6% on an inflation adjusted basis because of detariffication in the non-life sector implemented on January 1, 2007. Most South East Asian markets also reported strong growth in premiums as did Central and Eastern European countries. Latin America's non-life insurance market continued to grow at a rapid pace in 2007, up almost 10% on an inflation- adjusted basis.

#### 1.2.2 Life Insurance

Life insurance continued to expand in 2007. Inflation-adjusted premium growth was around 4% down by 2% compared to 2006. In the US, new business saw high single-digit growth, supported by strong sale of combined savings-protection products with secondary guarantees and moderate demand for life insurance policies. In Europe growth reached double digits in the UK. In Germany and France, premium income decreased by 1% and 4% respectively. Life premium growth in Japan remained weak due to a volatile financial market undercut demand for investment linked products.

Growth in insurance business in emerging Asian markets and Latin America continued to be robust. In 2007, premiums are estimated to have risen by around 15%. The booming equity markets in the first half of 2007 helped sustain life insurance demand in most markets.

#### 1.2.3 Investments

One observation from 2007 is that insurers profits going forward will become increasingly dependent on investment earnings as underwriting performance steadily deteriorates.

#### 1.2.4 Large Losses

142 natural catastrophes and 193 man-made disasters occurred in 2007. In terms of insured property losses, Europe was the worst hit last year. However, losses in the US, which are usually at the top of the loss tables, were minor in comparison to previous years."

Property insurers paid out losses in excess of USD 23bn for natural catastrophes and more than USD 4bn for man-made catastrophes.

#### Table 1: The industry's 5 most costly insured losses in 2007

Insured losses (in USD m)	Date (start)	Event	Country
6,097	18.01.2007	Winter storm Kyrill with winds up to 190 km/h; flooding	Germany, UK, NL, Belgium et al
2,488	25.06.2007	Rainfall, flooding (wave 1)	UK
1,991	20.07.2007	Rainfall, flooding (wave 2)	UK
1,568	13.04.2007	Storm, rainfall, hail, flooding	US
1,100	21.10.2007	Witch urban forest fires in California	US

#### 1.2.5 Outlook for 2008



Currently prevailing trends are expected to continue in 2008. In the absence of extraordinary catastrophic losses, non-life underwriting results for the most important markets will remain solid in most segments despite sustained price pressure in many areas. Price pressure may, however, keep primary insurance premiums volumes subdued in industrialised countries, although premium increases in emerging markets should outpace overall economic growth. (Source: Swiss Re. 2007 Annual Report).

#### Kenyan Insurance Sector 1.3

#### 1.1.1 Changes in Legislation

The Financial Services Sector witnessed a number of changes last year. During the year the Insurance Regulatory Authority (IRA) became operational. Various legislative changes were made during the year aimed at improving regulation and governance in the sector. Key among them were: -

#### (a) Insurance Act

#### Minimum Capital Requirement

Insurance companies will be required to have paid up capital of at least Kshs. 300 million for general business, Kshs 150 million for life business and Kshs 450 million for composite insurance business respectively by 14<sup>th</sup> June, 2010.

#### Solvency Margin

The Margin of Solvency for Long term insurance companies shall be admitted assets of not less than the aggregate value of admitted liabilities and ten million shillings or 5% of the admitted liabilities whichever is the higher.

#### • Financial statements

Financial statements of insurance companies shall be prepared in accordance with International Financial Reporting standards.

#### • Policy Holders Compensation Fund

In line with the conversion of the Policy Holders Compensation Fund to a body corporate, the Minister has amended the Insurance Act so that:

(i) Penalties for failure to submit returns to the IRA within the prescribed time will be payable to the Policy Holders Compensation Fund.

(ii) Persons found to have committed business malpractices shall be liable to a penalty of two hundred thousand shillings payable to the Policy Holders Compensation Fund.

(iii) Income from Policyholders' Compensation Fund was exempted from taxation.

#### • Cash and carry

Cash and carry has been introduced for the remaining classes of business. Insurer shall assume risk, upon receipt of the premium.

#### (b) Traffic Act (Cap 403)

- · Registration Book(s) and Identification Plates for vehicles written off by an insurer shall be returned to the Registrar of Motor Vehicles for cancellation.
- Effective 14th June, 2007, Rule 88(2) is deleted. It allowed passengers on commercial (goods carrying) vehicles to be carried while seated on the floor of vehicles.

#### (c) Other legislative changes

Other legislative changes with a direct impact on the insurance sector were:

- Increase in Life and Health Insurance relief to Kshs 60,000 effective 1st January 2007.
- Changes in the Retirement Benefit Act to allow for access to retirement benefits upon permanent emigration.
- Insurance agents were allowed to transact business for more than three companies.
- Restriction of compensation for third party injury claims to a maximum of Kshs 3 million.
- Insurance brokers guarantee was increased to Kshs 3 million.



#### 1.3.2 Insurance Sector Players

There were 43 licensed insurance companies in 2007. Twenty companies wrote general insurance business only, seven wrote long term business only while fifteen were composite (both life and general). There were 201 licensed insurance brokers, 21 medical insurance providers (MIPs), 2665 insurance agents, 2 locally incorporated re-insurers, 23 loss adjusters, 1 claims settling agent, 8 risk managers, 213 loss assessors/investigators, 30 insurance surveyors, and 8 risk managers during the year.

#### 1.3.3 Premium Income

The gross written premium by the industry was Kshs 48.10 billion compared to Kshs 41.68 in 2006 representing a growth of 15.40%. The gross written premium from General insurance was Kshs 32.95 billion (2006: Kshs 29.2 billion) while that from long term business was Kshs 14.44 billion (2006: Kshs 12.48 billion). This is a ratio of about 70:30 in favour of general insurance.

General insurance premium grew by 12.8% while life insurance premium and contributions from deposit administration business grew by 15.7%. The industry recorded growth over the last six years as illustrated in table 2 below.

Table 2: Growth in Gross Premium for the Period 2002 - 2007

Year	2002	2003	2004	2005	2006	2007
Short Term	17.23	19.40	22.78	25.39	29.20	32.95
* Long Term	7.30	8.50	9.97	11.03	12.48	15.18
Total	24.53	27.90	32.75	36.42	41.68	48.10

Figures in billions of Kenya shillings.

\* Includes deposit administration contributions.

#### 1.3.4 Profitability

Twenty three general insurance companies made an underwriting profit while nine life insurance companies recorded an underwriting profit.

The overall underwriting loss for the industry was Kshs 826 million with general insurance recording an underwriting profit of Kshs 365 million while life insurance recorded an underwriting loss of Kshs 1.191 billion.

Earnings from investment and other income reduced from Kshs. 14.42 billion in 2006 to Kshs 12.19 billion in 2007. The combined industry profit before taxation was Kshs. 4.01 billion, down from Kshs 5.85 billion in 2006. This represents a decline of 31.45%.

#### 1.3.5 Assets & Liabilities

The total assets held by the industry increased by 16.25% to Kshs127.96 billion in 2007 (2006: Kshs 110.07 billion).

The total liabilities for the industry increased by 17.99% to Kshs 97.54 billion in 2007 (2006: Kshs 82.67 billion).

The net assets increased by 11.02 % to Kshs 30.42 billion in 2007 (2006: Kshs 27.40 billion).

#### 1.3.6 Claims

The industry incurred net claims totaling Kshs 24.70 billion compared to Kshs 21.20 billion in the year 2006 representing an increase of 16.51%.

#### 1.3.7 Total Expenses

The total expense for the industry was Kshs 16.58 billion in 2007 (2006: Kshs 14.77 billion), an increase of 12.25%.

#### Insurance Industry Performance Relative to the Economy 1.4

The performance of the industry relative to the Kenyan economy for the period 2003 to 2007 is shown in table 3 below.

Table 3: Insurance Performance relative to economy

	2003	2004	2005	2006	2007
Gross Domestic Product (GDP) at market prices	1,136.3	1,282.5	1,415.2	1,642.4	1,814.2
Life Insurance Premium	8.50	9.97	11.03	12.48	15.18
Life Penetration % GDP	0.75%	0.78%	0.78%	0.76%	0.83%
General Insurance Premium	19.40	22.78	25.39	29.20	32.95
General Penetration % GDP	1.69%	1.76%	1.79%	1.78%	1.82%
Total Premium	27.90	32.75	36.42	41.68	48.10
Total Penetration % GDP	2.44%	2.54%	2.57%	2.54%	2.65%

Figures in billions Kenya shillings.

The penetration of insurance computed as a ratio of Gross Premium to Gross Domestic Product (GDP) was 2.65% compared to 2.54% in 2006. Long term insurance recorded a penetration ratio of 0.83% while that of general insurance was 0.83%.





#### BALANCE SHEET, PROFIT AND LOSS STATEMENTS 2.0

#### Industry Combined Profit & Loss Statement 2.1

The insurance industry's profit and loss statement for the last three years is shown in table 4 below.

Table 4: Combined industry Profit and Loss Statement

	2005	2006	Growth %	2007	Growth %
Gross Earned Premium	31.95	36.14	13.11	42.58	17.82
Reinsurance ceded	8.22	8.74	6.34	9.48	8.47
Net Earned Premium	23.73	27.40	15.47	33.10	20.80
Investment & Other income	10.66	14.42	35.27	12.19	-15.46
Net Income	34.39	41.82	21.61	45.29	8.30
Net Incurred claims	17.27	21.20	22.76	24.70	16.51
Total Commissions & Expenses	12.80	14.77	15.39	16.58	12.25
Profit/(Loss) before Taxation	4.32	5.85	35.42	4.01	-31.45
Provision for Taxation	0.77	0.87	12.99	0.99	13.79
Profit/(Loss) after Taxation	3.55	4.97	40.0	3.02	-39.24

Figures in billions Kenya shillings

The gross earned premium increased by 17.82% in 2007 compared to 2006 due to increased business volume as a result of growth in the Economy. Investment income decreased by 15.46% in 2007 compared to 2006 due poor performance of stocks and government securities during the year.

Net incurred claims and commissions & expenses increased by 16.51% and 12.25% in 2007 respectively. Profit/ (loss) before taxation was down by 31.45% in 2007 compared to an increase of 35.42% in 2006 mainly due to fall in investment income and increase in net incurred claims and operating expenses.

Provision for taxation increased by 13.79% to Kshs. 0.99 billion in 2007 compared to Kshs. 0.87 billion in 2006. This is an indication that the insurance industry's contribution to the Ex-chequer is growing steadily despite the difficult operating environment the industry finds itself in.

#### Industry combined balance sheet 2.2

The insurance industry's combined Balance Sheet is shown in table 5 below.

Table 5: Insurance industry combined Balance Sheet

	2005	2006	Growth %	2007	Growth %
Shareholders Capital, Life Fund & Reserves	20.82	27.40	31.60	30.42	11.02
Total Assets	91.28	110.07	20.59	127.96	16.25
Total Liabilities	70.46	82.67	17.33	97.54	17.99
Net Assets	20.82	27.40	31.60	30.42	11.02
Profit/(Loss) before Tax	4.32	5.85	35.42	4.01	-31.45
Return on Capital Employed	0.21	0.21	0.00	0.10	-52.38

Figures in billions Kenya shillings

The insurance industry shareholders capital, life fund and reserves grew by 11.02% in 2007 compared to 31.60% in 2006. Total assets and liabilities grew by 16.25% and 17.99% in 2007 compared to 20.59% and 17.33% in 2006 respectively.

Net assets increased by 11.02% in 2007 compared 31.60% in 2006. Profit before tax decreased by 31.45% during the year compared to an increase of 35.42% in 2006 due to fall in investment income and increase in net incurred claims and operating expenses. Return on capital employed decreased by 52.38% in 2007 compared to 2006.

#### GENERAL INSURANCE REPORT 3.0

#### 3.1 Premium Income

Gross premium for the year was Ksh. 32.95 billion compared to Ksh. 29.20 billion in the year 2006. This represents 13% growth in gross premium. The gross premium per company and the market share of each company is shown in the table below.

Table 6: Premium Income - Gross Premium, Percentage Growth and Market Share Per Company

Company	Gross Premium 2005	Gross Premium 2006	Gross Premium 2007	Percentage Growth	Market Share
Africa Merchant	240,493,965	330,819,263	563,754,847	70.4%	1.71%
AIG	1,594,310,000	1,694,249,000	1,801,720,000	6.3%	5.47%
APA	1,504,366,000	2,008,419,000	2,355,582,000	17.3%	7.15%
Blue Shield	1,920,880,918	2,015,845,000	2,273,514,000	12.8%	6.90%
British American	415,267,000	516,939,000	679,719,000	31.5%	2.06%
Cannon	231,197,213	271,938,380	557,933,549	105.2%	1.69%
Concord	603,973,314	550,301,577	585,892,387	6.5%	1.78%
Co-operative	924,921,027	1,092,460,000	1,028,771,000	-5.8%	3.12%
Corporate	226,494,000	286,175,000	351,045,000	22.7%	1.07%
CFC Life	583,419,000	664,084,000	674,704,000	1.6%	2.05%
Directline	-	319,793,584	259,337,152	-18.9%	0.79%
Fidelity	540,334,000	605,392,000	684,069,000	13.0%	2.08%
First Assurance	672,774,000	867,454,000	1,038,550,000	19.7%	3.15%
Gateway	343,957,478	375,409,869	436,421,572	16.3%	1.32%
Geminia	383,329,033	421,703,846	460,868,740	9.3%	1.40%
General Accident	469,084,730	553,774,136	682,245,576	23.2%	2.07%
Heritage	1,116,484,000	1,308,565,000	1,505,178,000	15.0%	4.57%
ICEA	1,021,746,000	1,163,018,000	1,173,168,000	0.9%	3.56%
Intra	361,346,150	361,355,657	402,905,036	11.5%	1.22%
Invesco*	829,945,265	958,439,423	958,439,423	0.0%	2.91%
Kenindia	2,778,409,000	2,903,847,000	3,028,529,000	4.3%	9.19%
Kenya Orient	139,122,570	218,999,705	283,386,177	29.4%	0.86%
Kenyan Alliance	457,713,551	408,543,073	353,396,121	-13.5%	1.07%
Lion	1,079,045,934	1,189,831,000	1,217,653,000	2.3%	3.70%
Madison	825,629,000	559,360,000	625,993,000	11.9%	1.90%
Mayfair	-	143,022,165	273,097,036	90.9%	0.83%
Mercantile	311,008,000	317,220,000	369,860,000	16.6%	1.12%
Occidental	446,480,525	606,573,803	740,812,303	22.1%	2.25%
Pacis	12,215,000	91,905,000	162,494,000	76.8%	0.49%
Pioneer	-	16,681,583	89,505,564	436.6%	0.27%
Phoenix	365,883,000	391,994,000	525,995,000	34.2%	1.60%
Real	643,765,000	790,114,000	746,858,000	-5.5%	2.27%
Standard	693,433,199	476,748,138	522,832,065	9.7%	1.59%
Tausi	672,125,038	701,694,152	500,578,179	-28.7%	1.52%
Jubilee	1,782,868,000	1,920,679,167	2,450,254,563	27.6%	7.44%



Company	Gross Premium 2005	Gross Premium 2006	Gross Premium 2007	Percentage Growth	Market Share
The Monarch	60,400,751	114,339,328	140,526,003	22.9%	0.43%
Trident	327,662,023	400,647,704	360,961,172	-9.9%	1.10%
UAP	1,400,602,000	1,578,022,000	2,000,056,000	26.7%	6.07%
Total	25,980,685,684	29,196,357,553	32,948,011,465	12.8%	100.00%

#### 3.2 Major Classes of Business

The following four classes of insurance recorded gross premiums of Kshs. 3.0 billion and above and accounted for 74% of the total gross premium in 2007. Other remaining classes had 8.5 billion or 26% of the general insurance premium. The market average was Kshs. 867 million and only 12 companies exceeded the average.

The distribution of gross premium per class for the major classes is shown below.

Table 7: Distribution of Gross Premium Per Class

	Class of Business	Amount (Billions)	% of Total Premium
1	Motor Private	5.5	16.7%
2	Motor Commercial	8.8	26.7%
3	Personal Accident	6.3	19.1%
4	Fire Industrial	3.8	11.5%
5	Others	8.5	26.0%
	Total	32.9	100.0%

Motor accounted for 43.5% of the total gross premium leaving other classes to share the balance of 56.5%. The situation was similar in 2005 and 2006. This demonstrates that motor is the dominant class of general business followed by personal accident and fire industrial as shown in table 7 above. The figure for Personal Accident appears high because medical insurance business is reported under this class. A separate report on medical insurance has been provided on page 21 of this report.

#### Gross Premium Growth Per Class 3.3

Table 8 below shows distribution of gross premium per class from 2005 to 2007. Comparison of growth in 2006 and 2007 shows that the class with the highest growth was Miscellaneous with 96.7%, followed by Aviation and Motor with 51.1% and 30.6% respectively. In 2006, Engineering had the highest growth followed by WCA. These two classes recorded negative growth during the year under review. It is important to note that aviation had the lowest growth in 2006, and a negative growth in the previous year.

Table 8: Gross Premium Per Class From 2005 – 2007

Class of Business	2005	2006	2007	2006-2007% GROWTH
Aviation	170,751	172,992	261,457	51.1%
Engineering	832,228	1,054,113	1,047,806	-0.6%
Fire Domestic	556,135	597,364	621,561	4.1%
Fire Industrial	3,460,941	3,781,098	3,810,479	0.8%

Liability	681,703	750,087	758,088	1.1%
Marine	1,272,553	1,383,819	1,575,286	13.8%
Motor Private	4,406,286	4,732,129	5,527,138	16.8%
Motor Commercial	6,707,361	7,738,783	8,806,277	13.8%
Personal Accident	4,453,203	5,117,012	6,254,091	22.2%
Theft	1,428,120	1,611,457	1,620,405	0.6%
Agriculture	-	-	3,064	0.0%
WCA	1,304,873	1,509,565	1,073,716	-28.9%
Miscellaneous	706,130	807,578	1,588,645	96.7%
Total	25,980,686	29,196,358	32,948,011	12.8%

Figures in thousands

Graph 1 - General insurance premium growth for the last three years (2005 – 2007) Growth of general insurance premium for the last three years has exceeded Kshs 3.0 billion per year. This is seen as represented in the graph below:





#### Graph 2 – General insurance premium distribution per class - 2007

The distribution of gross premiums per class is as shown in the chart below.

#### PREMIUM DISTRIBUTION PER CLASS



12



Motor Commercial 26.7%





Table 9: Gross Direct Premium per company per class

Gross Premium per company per class (General Insurance Business)

Companies	Aviation	Engineering	Fire Domestic	Fire Industrial	Liability	Marine	Motor Private	Motor Commercial	Personal Accident/ Medical	Theft	Agriculture	Miscelleneous	WCA	Total
Africa Merchant	-37,443	2,123,311	5,720,212	4,777,052	2,936,661	1,593,043	170,124,816	355,893,200	4,578,699	3,968,523		3,849,169	8,227,604	563,754,847
AIG	1	52,241,000	43,454,000	575,868,000	214,467,000	44,911,000	229,160,000	193,875,000	351,778,000	69,319,000	1	3,965,000	22,681,000	1,801,720,000
APA	156,181,000	52,209,000	21,227,000	176,931,000	175,462,000	77,697,000	210,912,000	332,675,000	875,798,000	71,417,000	1	101,276,000	103,797,000	2,355,582,000
Blue Shield	1	9,237,000	4,917,000	19,095,000	2,146,000	9,819,000	446,697,000	1,695,919,000	26,400,000	19,773,000	1	15,251,000	24,260,000	2,273,514,000
British American	1	10,470,000	15,489,000	58,797,000	1,601,000	55,733,000	53,910,000	64,743,000	372,605,000	19,174,000	1	8,322,000	18,875,000	679,719,000
Cannon	1	57,649,855	5,940,956	35,603,283	2,761,012	20,882,430	78,386,351	179,675,405	108,511,993	18,991,286	1	24,146,014	25,384,964	557,933,549
Concord	1	15,424,638	9,300,732	44,829,664	4,027,785	29,267,351	115,777,378	139,636,085	7,587,343	30,637,086	1	144,332,154	45,072,171	585,892,387
Co- operative	1	13,615,000	17,935,000	63,226,000	5,198,000	986,000	318,305,000	282,642,000	126,096,000	174,721,000	1	2,418,000	23,629,000	1,028,771,000
Corporate	1	6,366,000	5,896,000	31,669,000	2,006,000	3,654,000	109,234,000	143,446,000	13,606,000	19,890,000	1	3,395,000	11,883,000	351,045,000
CFC Life	1		1	1	1	1	1	1	674,704,000	1	1	1	1	674,704,000
Directline	1			1	1		1	259,337,152	'			1	,	259,337,152
Fidelity	1	11,440,000	11,813,000	69,080,000	3,691,000	58,649,000	148,789,000	251,413,000	30,010,000	42,033,000	1	6,321,000	50,830,000	684,069,000
First Assurance	I	81,744,000	25,829,000	148,516,000	12,571,000	52,055,000	182,016,000	285,461,000	96,060,000	64,406,000	1	22,725,000	67,167,000	1,038,550,000
Gateway	1	13,746,197	5,504,143	20,776,886	5,731,720	4,494,379	112,298,846	239,979,982	10,727,244	8,715,161	1	5,347,490	9,099,524	436,421,572
Geminia	1	9,516,258	15,729,033	51,466,645	4,608,753	50,206,382	86,784,967	115,005,988	14,512,352	46,539,489	1	5,031,968	61,466,905	460,868,740
General Accident	I	41,638,812	14,492,016	105,235,945	7,664,908	56,069,273	57,734,689	149,339,105	75,509,353	51,922,428	1	58,524,814	64,114,233	682,245,576
Heritage	9,562,000	22,940,000	90,433,000	179,195,000	43,967,000	67,350,000	380,511,000	186,722,000	341,788,000	62,794,000	1	38,610,000	81,307,000	1,505,178,000
ICEA	14,773,000	44,575,000	33,292,000	260,796,000	30,978,000	51,857,000	230,459,000	199,016,000	218,225,000	90,070,000	1	15,334,000	65,168,000	1,173,168,000
Intra	1	21,882,724	11,403,148	27,775,451	1,317,536	26,886,740	87,800,270	127,127,648	14,060,898	26,233,937	1	14,854,666	43,562,018	402,905,036

Total	958,439,423	3,028,529,000	283,386,177	353,396,121	1,217,653,000	625,993,000	273,097,036	369,860,000	740,812,303	162,494,000	89,505,564	525,995,000	746,858,000	522,832,065	500,578,179	2,450,254,563	140,526,003	360,961,172	2,000,056,000	32.948.011.465
WCA	7,432,196	349,702,000	9,294,591	8,133,772	58,668,000	11,511,000	32,220,869	5,255,000	91,518,066	5,202,000		6,447,000	40,486,000	5,021,873	63,862,310	57,823,027	4,396,525	52,659,005	52,487,000	1.588.644.653
Miscelleneous	2,791,292.00	31,532,000.00	35,165,446.00	605,573.00	21,997,000	21,624,000	18,386,306	191,634,000	34,595,338.00	1,037,000		799,000.00	29,892,000.00	682,768	25,233,584	134,846,495	1,273,813	23,703,668.00	24,213,000	1 073 715 558
Agriculture	1				3,064,000		1	1	1	1	1	1	1	1	1	I	1	1	1	3 064 000
Theft	3,840,780	283,985,000	7,788,371	11,834,376	64,753,000	12,199,000	26,870,481	14,897,000	62,636,909	5,616,000		14,333,000	27,797,000	2,031,901	61,715,755	64,425,871	3,606,791	32,967,794	98,501,000	1 620 404 939
Personal Accident/ Medical	4,453,343	183,744,000	2,380,403	21,070,201	104,222,000	256,663,000	16,321,150	48,148,000	20,759,199	10,345,000	89,505,564	14,571,000	37,788,000	5,038,138	12,784,179	1,337,773,021	27,396,549	11,181,573	687,389,000	6 254 091 202
Motor Commercial	800,122,660	574,651,000	106,014,657	105,937,260	364,740,000	107,832,000	27,420,962	23,847,000	170,981,804	58,254,000	1	74,274,000	174,907,000	411,217,237	66,419,540		45,397,287	84,196,747	408,157,000	8 RUG 276 710
Motor Private	132,973,799	389,975,000	102,914,584	114,368,055	187,946,000	76,892,000	49,618,606	28,393,000	150,232,720	57,370,000	1	159,369,000	141,337,000	80,636,434	76,153,377	436,542,323	32,712,703	59,245,417	231,558,000	5 577 138 335
Marine	1,712,564	348,221,000	5,805,869	7,194,699	85,422,000	30,708,000	22,227,134	6,370,000	54,235,858	1,219,000		6,730,000	33,357,000	1,652,261	85,695,884	111,617,839	2,131,723	24,616,175	134,258,000	1 575 285 604
Liability	536,336	63,978,000	1,033,683	1,719,974	19,153,000	39,927,000	3,134,503	964,000	3,581,514	3,280,000	1	2,441,000	6,730,000	4,683,186	4,871,395	34,487,663	1,636,138	2,134,636	42,661,000	758 088 403
Fire Industrial	3,217,304	622,930,000	7,576,451	54,401,979	208,696,000	44,450,000	40,773,546	37,393,000	101,509,885	13,218,000	1	102,133,000	142,929,000	9,788,313	67,039,754	215,592,027	12,572,325	47,528,646	205,092,000	3 810 770 156
Fire Domestic	38,797	38,329,000	4,111,461	16,618,400	35,307,000	7,188,000	10,133,847	8,289,000	21,473,910	3,760,000	1	7,259,000	21,226,000	868,827	18,700,491	26,121,326	2,504,100	9,711,282	51,545,000	621 560 681
Engineering	1,320,352	141,482,000	1,300,661	11,511,832	55,856,000	17,000,000	25,989,632	4,670,000	29,287,100	3,195,000	1	64,491,000	90,409,000	1,238,127	18,101,910	31,024,971	6,898,049	13,016,229	64,195,000	1 047 805 658
Aviation		1	1	1	7,829,000	1	1	1	1	1	1	73,149,000	1	1	1	I	1	1	1	261 456 557
Companies	Invesco	Kenindia	Kenya Orient	Kenyan Alliance	Lion	Madison	Mayfair	Mercantile	Occidental	Pacis	Pioneer	Phoenix	Real	Standard	Tausi	Jubilee	The Monarch	Trident	UAP	τηται





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Table 10: Underwriting Profit/Loss per class per company

Companies	Aviation	Engineering	Fire Domestic	Fire Industrial	Liability	Marine	Motor Private	Motor Commercial	Personal Accident/ Medical	Theft	Agriculture	Miscelleneous	WCA	Total
Africa Merchant	545,952	-254,334	1,105,458	243,158	-1,112,481	470,113	-15,052,243	71,616,046	-9,760,681	350,312	1	-2,595,393.00	2,701,102	48,257,008
AIG	1	3,729,000	10,409,000	74,019,000	26,440,000	12,490,000	-33,245,000	-13,865,000	59,893,000	18,123,000	1	1,125,000	6,637,000	165,754,000
APA	-12,625,000	11,402,000	10,615,000	39,781,000	-4,440,000	20,701,000	-54,989,000	-51,028,000	-37,536,000	26,873,000	1	46,380,000	8,364,000.00	-13,230,000
Blue Shield	1	12,234,000	13,759,000	2,606,000	588,000	-12,206,000	-79,894,000	335,374,000	13,114,000	9,643,000	I	-1,289,000	4,687,000	298,616,000
British American	1	2,493,000	3,336,000	12,629,000	531,000	16,384,000	-6,932,000	2,049,000	54,864,000	480,000		-836,000	-8,020,000	76,978,000
Cannon	-55,000	9,146,807	-372,509	7,198,767	1,002,027	-729,535	-28,633,666	-18,423,515	11,446,064	13,527,164	1	25,509,456	-19,996,285	-380,225
Concord	1	3,254,024	2,602,878	9,151,813	1,129,272	7,930,768	5,267,288	-12,405,672	2,761,374	62,498	1	43,373,121	-10,885,929	52,241,433
Co-operative	1	-1,743,000	6,598,000	-4,973,000	2,399,000	-100,000	-86,462,000	27,561,000	-1,253,000	48,803,000	1	557,000	2,130,000	-6,483,000
Corporate	1	906,000	1,685,000	5,528,000	-1,200,000	-35,000	-19,238,000	13,638,000	-683,000	-54,000	1	-834,000	-1,515,000	-1,802,000
CFC Life		1		1	1	1			130,100,000	1	1	1		130,100,000
Directline	1	1		1	1	1		7,264,256		1	1	1		-7,264,256
Fidelity	1	307,000	2,929,000	-8,910,000	3,923,000	-4,763,000	-36,541,000	58,966,000	570,000	2,357,000	I	430,000	-17,276,000	1,992,000
First Assurance		12,006,000	2,955,000	16,806,000	2,132,000	-13,673,000	-10,808,000	15,332,000	9,376,000	-5,994,000		6,826,000	-22,457,000	12,501,000
Gateway	1	1,449,638	38,448	3,964,447	-481,094	-1,567,327	24,340,508	-22,086,678	-26,621,266	-4,660,275	1	-8,360,432	7,549,255	-26,671,184
Geminia	1	-44,637	1,037,608	-22,323,675	1,806,604	3,651,404	-7,359,042	5,140,992	1,711,351	5,174,062	1	1,510,903.00	-8,005,286	-17,699,716
General Accident	1	9,776,650	4,234,052	21,102,156	-3,218,680	5,183,140	22,768,972	-26,784,801	13,341,276	15,229,581		6,700,586	-43,783,728	24,549,207
Heritage	-2,821,000	575,000	-5,952,000	-24,842,000	11,220,000	6,356,000	-47,011,000	32,905,000	18,174,000	7,276,000	1	9,666,000	22,833,000	28,379,000
ICEA	2,801,000	4,779,000	1,349,000	22,495,000	429,000	7,837,000	-74,327,000	-7,897,000	16,876,000	-1,773,000	ı	1,141,000	-45,408,000	-71,698,000
Intra	1	12,944,347	4,298,336	6,819,410	1,372,777	4,329,456	-1,371,771	910,034	-5,951,070	2,733,809		-16,904,822	-2,256,551	6,923,955

Total	195,364,433	-598,426,000	17,378,989	21,295,231	-36,995,000	29,286,000	-10,223,740	-5,901,000	33,974,170	4,643,000	-49,874,000	3,243,277	30,219,000	15,758,609	-39,258,287	-39,990,473	-4,706,184	5,017,425	93,880,000	365,402,086
WCA	2,575,343	-380,796,000	-16,457,222	-5,536,444	-46,513,000	-6,547,000	1,364,502	758,000	-18,690,855	710,000.00	318,000		4,361,000	5,828,054	-44,302,156	-32,963,121	144,315	-30,382,418	10,208,000	-697,351,424
Miscelleneous	-3,128,761	4,655,000	25,075,480	-471,670	-21,930,000	7,926,000	3,759,576	6,819,000	5,874,694	80,000.00	-2,692,000		3,672,000	86,008	2,846,349	17,167,193	670,290	11,919,682	1,387,000	176,115,260
Agriculture		1	I		795,000	1	1		1	1	1		1		1	1		1	1	795,000
Theft	3,061,914	-15,619,000	2,598,344	-1,960,550	39,878,000	1,086,000	-2,954,847	732,000	-32,357	-371,000	-13,712,000	1	12,086,000	1,258,472	-1,593,193	-5,767,740	1,700,632	457,160	2,870,000	161,868,986
Personal Accident/ Medical	2,370,031	-81,725,000	1,787,727	-5,275,512	16,287,000	-9,620,000	1,000,623	7,070,000	1,433,669	1,986,000	-4,172,000	3,243,277	-1,231,000	3,361,642	1,484,733	45,065,167	-866,070	-4,991,343	-18,770,000	208,860,992
Motor Commercial	224,172,888	-160,722,000	1,817,525	38,222,711	26,413,000	2,754,000	-1,040,997	-5,528,000	30,119,333	3,981,000	14,623,000	1	57,700,000	7,803,664	-19,939,090	1	-2,968,213	29,428,106	60,340,000	710,914,077
Motor Private	4,966,351	-33,163,000	-1,597,127	-3,793,842	-93,777,000	-9,821,000	-3,486,078	-10,608,000	98,003	-4,114,000	-61,496,000		-12,479,000	-14,925,374	22,117,101	12,529,229	-5,843,814	-11,250,206	-33,640,000	-709,770,711
Marine	-1,775,653	55,452,000	154,124	2,598,593	9,636,000	4,078,000	-947,832	1,497,000	-3,170,766	369,000.00	-4,077,000	1	-6,810,000	683,922	-315,256	-6,259,499	1,241,272	5,873,052	16,422,000	126,907,976
Liability	621,126	5,191,000	-108,772	-654,288	3,240,000	34,205,000	-2,275,856	-109,000	-444,796	815,000.00	5,551,000	1	7,404,000	2,401,197	-2,050,644	3,484,350	272,234	-3,539,643	32,786,000	129,308,333
Fire Industrial	-36,887,457	-17,780,000	3,726,160	-4,141,143	11,230,000	1,791,000	-3,709,259	-2,394,000	8,454,198	594,000	7,993,000		-42,222,000	5,653,750	1,970,906	-59,367,798	197,504	7,064,062	-4,886,000	38,581,999
Fire Domestic	-624,653	12,208,000	927,520	4,655,083	6,885,000	4,319,000	-110,901	-4,963,000	4,231,679	-79,000	-5,513,000	1	3,725,000	589,032	3,285,860	4,603,468	1,566,986	-629,551	2,911,000	98,614,794
Engineering	13,304	13,823,000	-544,768	-2,347,706	10,516,000	-885,000	-1,822,671	825,000	6,101,368	90'00	8,788,000	1	4,013,000	3,018,242	-2,762,896	-18,481,721	-821,320	1,068,524	24,252,000	127,802,851
Aviation		50,000	I		345,000	1	1	1	1	1	4,513,000	1	1		1	1	1	1	1	-7,246,048
Companies	Invesco	Kenindia	Kenya Orient	Kenyan Alliance	Lion	Madison	Mayfair	Mercantile	Occidental	Pacis	Phoenix	Pioneer	Real	Standard	Tausi	Jubilee	The Monarch	Trident	UAP	TOTAL





Table 11: Summary of Revenue Accounts (General Insurance Business)

Total	32,948,011,465	23,560,108,737	14,528,988,789	8,665,857,674	365,402,086
WCA	1,588,644,653	1,460,608,243	1,530,026,455	627,935,211	-697,351,424
Miscellaneous	1,073,715,558	541,502,477	219,321,206	145,963,010	176,115,260
Agriculture	3,064,000	779,000	312,000	-328,000	795,000
Theft	1,620,404,939	992,138,772	511,958,143	318,310,643	161,868,986
Personal Accidents	6,254,091,202	4,817,713,331	3,278,378,824	1,330,472,517	208,860,992
Motor Commercial	8,806,276,719	8,072,453,564	4,084,588,735	3,277,188,160	710,914,077
Motor Private	5,527,138,335	4,947,993,810	3,749,042,384	1,908,641,137	-709,770,711
Marine	1,575,285,604	794,750,173	376,817,773	291,023,424	126,907,976
Public Liability	3,810,479,156 758,088,403	398,454,555	109,135,329	287,065,131 160,100,842	38,581,999 129,308,333
Fire Industrial	3,810,479,156	795,567,086	469,918,956	287,065,131	38,581,999
Fire Domestic	621,560,681	442,243,827	115,377,509	228,253,525	98,614,794
Engineering	1,047,805,658	276,716,126	74,046,594	74,863,134	127,802,851
Aviation	261,456,557	19,187,773	10,064,881	16,368,940	-7,246,048
Class of Insurance	Gross Premium	Net Earned Premium	Incurred Claims	Total Expenses	Underwriting Profit/Loss

above The

Kshs 1.4 billion and aviation made a net loss of Kshs. 7 million. 3 shows the summary of revenue accounts for general insurance business. It is important to note the following; While the industry made an underwriting profit of 365 million, WCA and Motor Private made a net loss of over WCA and Motor private have been the worst performing classes over the years. All the other classes of general insurance made a net profit

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## 3.4 Claims

#### 3.4.1 Incurred Claims

General Insurance incurred net claims of 14.5 billion in 2007 compared to 12.3 billion in 2006. The net earned premium for 2007 was 23.6 billion compared to 20.2 billion in 2006. This represents 17% growth in net earned premiums for the year under review, compared to 18% for the year 2006. The claims ratio for the industry in 2007 was 62% compared to 61% in 2006.

Table 12: Loss Ratio per Class (General Business 2007)

Class	Net Earned Premium	Incurred Claims	Loss Ratio 2007
Aviation	19,187,773	10,064,881	52.5%
Engineering	276,716,126	74,046,594	26.8%
Fire Domestic	442,243,827	115,377,509	26.1%
Fire Industrial	795,567,086	469,918,956	59.1%
Liability	398,454,555	109,135,329	27.4%
Marine	794,750,173	376,817,773	47.4%
Motor Private	4,947,993,810	3,749,042,384	75.8%
Motor Commercial	8,072,453,564	4,084,588,735	50.6%
Personal Accident	4,817,713,331	3,278,378,824	68.0%
Theft	992,138,772	511,958,143	51.6%
Agriculture	779,000	312,000	40.1%
Miscellaneous	541,502,477	219,321,206	40.5%
WCA	1,460,608,243	1,530,026,455	104.8%
Total	23,560,108,737	14,528,988,789	61.7%

#### 3.4.2 Poor Performance

The seven classes that performed poorly with loss ratios in excess of 50% were as follows:

Table 13: Poorly Performing Classes

Class	2005	2006	2007
WCA	95.20%	90.40%	105%
Motor Private	82.30%	75.80%	75.80%
Personal Accident	64.90%	73.40%	68.00%
Fire Industrial	20.20%	34%	59.10%
Aviation	33.30%	11.50%	52.50%
Theft	51.30%	59.10%	51.60%
Motor commercial	49.20%	51.00%	50.60%

It is interesting to observe that the same classes that had the highest loss ratios in 2005 and 2006 have the same almost in a similar order in 2007. There is need to improve underwriting standards especially in WCA and Motor Private. The recently introduced Work Injuries Benefits Act 2007 is likely to improve the loss ratio under WCA. The Association is in the process of coming up with a Motor Insurance Data System to centralise underwriting and claims data. This is expected to go a long way in detecting fraudulent claims thus improving performance of motor business.



The general insurance loss ratio per class for the last four years was as shown below.

Table 14: General Insurance Loss Ratios Per Class

	2004	2005	2006	2007
Aviation	-123.70%	33.3%	11.5%	52.5%
Engineering	38.96%	45.5%	52.4%	26.8%
Fire Domestic	25.47%	29.2%	26.8%	26.1%
Fire Industrial	39.80%	20.2%	34.0%	59.1%
Liability	41.38%	51.4%	49.1%	27.4%
Marine	33.30%	34.4%	39.5%	47.4%
Motor Private	62.78%	82.3%	75.8%	75.8%
Motor Commercial	47.50%	49.2%	51.0%	50.6%
Personal Accident	64.61%	64.9%	73.4%	68.0%
Theft	51.38%	51.3%	59.1%	51.6%
Agriculture	-	-	-	40.1%
WCA	104.63%	95.2%	90.4%	104.8%
Miscellaneous	40.65%	27.0%	21.8%	40.5%
Average	56.00%	48.7%	61.1%	61.7%

Graph 3:



There appears to be no significant change in loss ratios for motor private, motor commercial, fire domestic and even the average loss ratio. A worsening scenario appears in aviation, fire industrial and miscellaneous.

#### Total Expenses 3.5

In the year 2007, total expenses amounted to Kshs 8.7 billion compared to 7.3 billion in the year 2006. This represents an increase of 19.2% from the previous year. The total expenses accounts for 26% of the gross written premium for the year 2007. In 2006 the total expenses accounted for 25% of the gross premium, and 24% in the previous year.

#### **Underwriting Results** 3.6

The overall underwriting result for general insurance was Kshs. 365 million, compared to 582 million in the previous year. Despite the growth in gross premium by 13%, underwriting profit reduced by 37%. This can be attributed to the increase in claims incurred which increased by 2.2 billion, and increase in management expenses of over 1.3 billion.

# Medical Insurance Business 3.7

under personal accident or miscellaneous. It has become necessary to report it separately so as to monitor it trend. has been reported either under personal ry of revenue accounts for the year 2007 Below is a summary of insurance Medical i

Summary of Revenue Accounts for 2007 Table 15:

Total	4,250,578,279	3,573,765,100	2,763,016,111	803,303,272	7,443,718	ium of Kshs.
Jubilee	1,239,788,233	1,084,275,205	859,926,298	201,915,087	22,433,820	ear gross prem
UAP	573,738,000	466,131,000	340,480,000	139,053,000	-13,404,000	the previous y
APA	783,816,311	788,418,229	685,539,790	125,272,036	-22,393,596	growth from
General Accident	57,086,721	5,798,672	2,679,335	7,430,839	-4,311,502	his is a 20%
British American	263,503,000	85,721,000	67,990,000	6,324,000	11,407,000	.25 billion. Tl
Mercantile	34,311,272	5,401,051	3,081,424	-3,235,022	5,554,649	2007 was 4
CIC	60,388,000	30,049,000	23,267,000	9,591,000	-2,809,000	for the year
Kenindia	59,840,000	21,500,000	97,950,000	4,320,000	-80,770,000	al insurance
CFC	586,566,000	586,566,000	338,804,000	146,338,000	101,424,000	ium for medic
Madison	169,207,000	163,676,000	101,361,000	43,217,000	19,098,000	e gross prem
Heritage	227,136,584	179,532,925	126,196,040	67,941,930	-14,605,045	insurance. Th
First Assurance	14,494,818	7,279,857	2,499,593	3,774,133	1,006,131	this class of
Pioneer	89,505,564	63,153,042	46,014,686	13,895,079	3,243,277	oanies writing
ICEA	91,196,776	86,263,119	67,226,945	37,466,190	- 18,430,016	There are fourteen (14) companies writing this class of insurance. The gross premium for medical insurance for the year 2007 was 4.25 billion. This is a 20% growth from the previous year gross premium of Kshs.
Company	Gross Premium	Net Earned Premium	Incurred Claims	Total Expenses	Underwriting Profit/Loss	There are four



144 million for the year 2006 This class made a profit of Kshs 7.4 million compared to a loss of Kshs.



# 4.0 LONG TERM INSURANCE REPORT

## 4.1 Premium Income

The total long term premium income and pensions contributions from all the three classes i.e. Ordinary Life, Group Life and Deposit Administration was Kshs 15.18 billion in 2007 compared to Kshs. 12.48 billion in 2006. This represents a growth of 21.60% (2006: 11.63 %) which is way above the GDP growth rate of 7.0% in 2007. However, the contribution of the life insurance sector to the GDP recorded during the year (Kshs. 1,814.24 billion) is only 0.83 %.

Ordinary life business had the highest contribution in the year with a gross premium income of Kshs. 6.061 billion compared to 5.218 billion in the year 2006. The growth in the ordinary life business during the year was 16.15 % (2006: 14.24 %)

Group life business recorded gross premium income of Kshs. 3.60 billion compared to Kshs. 2.841 billion in the year 2006. The overall growth in group life business during the year was 26.7 % (2006: 9.89%).

Contributions to deposit administration schemes during the year amounted to Kshs. 5.497 billion compared to Kshs 4.420 billion in the year 2006 recording a growth of 24 % (2006: 14.06%).

The distribution of Gross Premium and pension contributions in the year 2007 is illustrated in the table below:

 Table 16: Gross Premiums Distribution per Class

Class of Business	2007		2006		200	5	20	04
	Gross Premium (Kshs)	% Share	Gross Premium (Kshs)	% Share	Gross Premium (Kshs)	% Share	Gross Premium (Kshs)	% Share
Pensions	5,497,250	36.35%	4,420,386	35.42%	3,875,328	35.14%	3,401,847	34.14%
Ordinary Life	6,061,129	39.92%	5,218,026	41.81%	4,567,345	41.41%	4,191,271	42.06%
Group Life	3,600,154	23.72%	2,841,894	22.77%	2,586,009	23.45%	2,372,653	23.81%
Total	15,180,798	100.00%	12,480,305	100.00%	11,028,682	100.00%	9,965,771	100.00%

(Figures in Kshs. '000)



Table 17 – Gross premium and market share per company (2004 – 2007)

company and market share over the last four years is illustrated below:-

The gross premium per

			YEAR 2007			YEAR 2006	006	YEAR 2005	005	YEAR 2004	004
COMPANY	PANY	ORDINARY LIFE PREMIUM	<b>GROUP LIFE PREMIUM</b>	TOTAL	MARKET SHARE	<b>GROSS PREMIUMS</b>	MARKET SHARE	<b>GROSS PREMIUMS</b>	MARKET SHARE	<b>GROSS PREMIUMS</b>	MARKET SHARE
Apollo		38,552	122,974	161,526	1.67%	205,140	2.55%	167,917	2.35%	51,009	0.78%
Blue Shield	ield	76,248	76,686	152,934	1.58%	113,352	1.41%	115,678	1.62%	96,758	1.47%
British American	imerican	1,601,385	260,334	1,861,719	19.27%	1,537,546	19.08%	1,275,383	17.83%	1,100,159	16.76%
Cannon		69,868	22	69,944	0.72%	74,131	0.92%	73,705	1.03%	67,808	1.03%
CFC Life		837,050	57,297	894,347	9.26%	797,790	9.90%	748,505	10.46%	715,113	10.89%
Co-operative	ative	72,694	845,707	918,401	9.51%	612,623	7.60%	553,033	7.73%	470,962	7.18%
Corporate	te	64,917	984	65,901	0.68%	51,348	0.64%	38,689	0.54%	32,402	0.49%
Geminia		10,239	2,413	12,651	0.13%	11,972	0.15%	10,613	0.15%	9,414	0.14%
First Assurance	surance	0	27,180	27,180	0.28%	5398	0.07%	16,512	0.23%	1	1
Heritage		0	151,193	151,193	1.56%	101057	1.25%	99,304	1.39%	115,098	1.75%
ICEA		431,255	257,877	689,132	7.13%	886,641	11.00%	667,239	9.33%	584,040	8.90%
Jubilee		281,484	453,852	735,336	7.61%	459,487	5.70%	479,639	6.71%	541,451	8.25%
Kenindia		242,629	54,527	297,156	3.08%	294,198	3.65%	244,718	3.42%	266,731	4.06%
Kenyan Alliance	Alliance	1,379	44,904	46,283	0.48%	48,235	0.60%	41,339	0.58%	51,525	0.78%
Madison		438,719	79,204	517,923	5.36%	551,959	6.85%	509,985	7.13%	517,447	7.88%
Mercantile	ile	31,337	14,510	45,847	0.47%	63,160	0.78%	70,156	0.98%	67,977	1.04%
Metropol	Metropolitan Life	16,813	0	16,813	0.17%	16,435	0.20%	0	%00.0	0	0.00%
Monarch		0	69,182	69,182	0.72%	30786.925	0.38%	17,495	0.24%	4,299	0.07%
Old Mutual	ual	386,729	91,318	478,047	4.95%	453,795	5.63%	517,213	7.23%	518,612	7.90%
Pan Africa	33	1,218,491	851,942	2,070,433	21.43%	1,396,908	17.33%	1,169,212	16.34%	1,065,885	16.24%
Pioneer		184,642	2,966	187,608	1.94%	165,696	2.06%	145,842	2.04%	137,849	2.10%
Trinity		28,178	181	28,359	0.29%	27813.915	0.35%	30,585	0.43%	42,907	0.65%
UAP Insurance	urance	28,521	134,846	163,367	1.69%	154,447	1.92%	160,595	2.25%	106,478	1.62%
Total		6.061.129	3.600.154	9.061.283	100%	8,059,919	100.00%	7.153.354	100.00%	6.563.924	100%

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The contributions and market share for deposit administration business in the last three years is shown in table 18 below

#### Table 18 – Deposit Administration Contributions per Company

Company	Pensions Contributions 2007	Market Share 2007	Pensions Contributions 2006	Market Share 2006 (%)	Pensions Contributions 2005	Market Share 2005 (%)
Apollo	83,099	1.51%	68,028	1.54	70,226	1.81
Blue Shield	61,472	1.12%	26,034	0.59	34,743	0.90
British American	339,774	6.18%	242,542	5.49	124,934	3.22
CFC Life	879,434	16.00%	863,978	19.55	707,942	18.27
Heritage	170,928	3.11%	156,103	3.53	119,583	3.09
ICEA	1,825,796	33.21%	1,382,680	31.28	1,433,721	37.00
Jubilee	985,402	17.93%	779,626	17.64	682,166	17.60
Kenindia	675,092	12.28%	560,485	12.68	468,296	12.08
Kenyan Alliance	28,150	0.51%	34,016	0.77	29,166	0.75
Madison	25,712	4.11%	162,176	3.67	102,436	2.64
Mercantile	18,536	0.34%	27,580	0.62	26,367	0.68
Pan Africa Life	58,655	1.07%	41,911	0.95	25,403	0.66
The Monarch	4,615	0.08%	-	-	-	-
Pioneer Assurance	2,976	0.05%	-	-	-	-
UAP Insurance	137,609	2.50%	75,227	1.70	50,226	1.30
Total	5,497,250	100.00%	4,420,386	100.00	3,875,209	100

(Figures in Kshs. '000)

#### Claims 4.2

The long term insurance business claims and policyholder benefits totalled to Kshs. 9.752 billion compared to Kshs. 8.252 billion in 2006 representing an increase of 18.2%.

Ordinary life business claims remained constant in the 2006/2007 while group life and pensions business recorded an increase in claims of 15.7% and 45% respectively over the period.

The distribution of gross claims incurred for year 2004 - 2007 is shown in table 19 below.



	Year 20	007	Year 20	06	Year 2	005	Year 20	04
Class of Business	Gross Claims Paid (Kshs)	Share	Gross Claims Paid (Kshs)	Share	Gross Claims Paid (Kshs)	Share	Gross Claims Paid (Kshs)	Share
Ordinary Life	4,096,137	42.00%	4,095,582	42.00%	2,724,640	39.69%	1,502,871	29.30%
Group Life	1,474,278	15.12%	1,274,149	15.44%	1,199,582	17.47%	892,779	17.40%
Pensions	4,182,359	42.88%	2,882,221	34.93%	2,941,397	42.84%	2,726,977	53.20%
Total	9,752,794	100.00%	8,251,952	100.00%	6,865,619	100.00%	5,122,627	100%

Figures in Kshs. '000

The claims paid over the last six years are illustrated below: -Graph 4: Claims and benefits for year 2002-2007



#### Commission and Management Expenses 4.3

The total operating and other expenses incurred during the year 2007 for life business (ordinary and group life) was Kshs. 2.626 billion compared to Kshs 2.597 billion in the year 2006 representing an increase of 1.1 %.

Commission expenses for ordinary and group life amounted to Kshs.1.685 billion compared to Kshs 1.178 billion in the year 2006 representing an increase of 43 %.

## 4.4. Reinsurance

The total reinsurance premium paid by long term insurers was Ksh 1.131 billion compared to Ksh 903 million representing an increase of 25.2%.

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#### Investment and Other Income 4.5

Investment and other income from ordinary and group life classes decreased by 46.3% to Kshs 2.968 billion in 2007 compared to Kshs 5.527 billion in 2006.

#### Other Information on Ordinary Life Business 4.6

#### New Business

The tables below show the number of ordinary Life Insurance Policies and annualized premium income (API) over the three years:

Table 20: New policies and API (2005 – 2007)

20	05	2	2006		2007
No. of Policies	API Kshs.	No. of Policies	API Kshs.	No. of Policies	API
60,626	1,702,241,440	69,234	2,824,688,352	77,375	3,274,597,208

New policies issued in 2007 grew to 77,375 representing an increase of 11.8% (2006: 14.1%).

#### Existing Business

The table below provides a summary of existing policies over the last three years.

Table 21: No. of existing policies (2006/ 2007)

	2006	2007	Growth (%)
No. of Existing Policies	303,992	321,550	5.8%

The total number of existing policies grew by 5.8% to reach 321,550 at the end of 2007.

#### Net Bonus Declared Under Individual Life Policies

The bonuses declared over the last three years have remained relatively constant as shown in the table below:

Table 22: Average bonuses declared (2004 – 2007)

	2004	2005	2006	2007
Average Bonus Declared (%)	3.90	4.41	4.47	3.16

#### Other Information on Group Life Assurance Business 4.6

The tables below provide a summary on number of Schemes and Membership under Group Life insurance: -

Table 23: New schemes in group life (2005 – 2007)

2	005	20	06	2	2007
No. of Schemes	Premium (Kshs.)	No. of Schemes	Premium (Kshs.)	No. of Schemes	Premium (Kshs.)
277	417,445,077	391	285,262,254	517	539,946,410

Table 24: Existing schemes in group life

20	005	20	006	2	007
No. of Schemes	Premium (Kshs.)	No. of Schemes	Premium (Kshs.)	No. of Schemes	Premium (Kshs.)
1703	2,586,009,000	1975	2,841,894,000	2291	3,000,154,000

Table 25: Membership under group life schemes

2004	2005	2006	2007
658,034	785,128	897,502	1,365,923

The number of members covered under group life schemes increased by 52% in 2007. However the increase in premium was much lower. The high number of new group life business schemes in 2007 is an indicator of frequent change of underwriters by schemes. The coverage of group life insurance for the working population estimated at 9.45 million is only 14.4%.

#### 4.7 Deposit Administration Business

There were no major policy changes in the retirement benefits sector in the 2008/2009 budget. The key change was the extension of exemption on pension lump sums received by pensioners who had attained the age of 65years.

There has been growth in pension fund contributions with the deposit administration funds recording total contributions amounting to Kshs. 5.497 billion in 2007 compared to Kshs. 4.78 billion in 2006. The total fund held by insurance companies increased to Kshs 29.99 billion from Kshs 25.743 billion in the year 2006.

Most insurance companies declared lower investment returns on funds in 2007. The industry recorded average returns of 9.32% in 2007 compared to 10.7% in 2006. The total interest paid by the industry on deposit administration schemes was Kshs 2.554 billion compared to Kshs 2.476 billion in 2006. The claims and benefits paid during the year amounted to Kshs 4.182 billion compared to Kshs 2.882 billion in 2006.





The tables below provide a summary on number schemes, contributions and membership for deposit administration.

#### Table 26: New Businesses

20	005	200	6	200	7
No. of Schemes	Contributions	No. of Schemes	Contributions	No. of Schemes	Contributions
47	136,935,559	93	578,053,757	62	170,351,512

Table 27: Existing businesses

20	005	20	06	20	07
No. of Schemes	Contributions	No. of Schemes	Contributions	No. of Schemes	Contributions
1028	3,875,328,000	1151	4,420,386,000	1154	5,519,515,000

#### Table 28: Membership

2005	2006	2007
73,626	74,639	79,525

The number of New Schemes acquired by the insurance industry in 2007 declined to 62 (2006:63). There was no major change in the number of existing schemes in 2007. The membership in the schemes increased marginally in 2007 to stand at 79,725 (2006:74,639) Members were in schemes managed by insurance companies.

Detailed reports of long-term business statistics for the year 2006 are annexed.

LIFE FUND AT START OF YEAR 01/01/06 43,669 3,613,716 713,079 2,926,248 2,385,916 290,091 630,377 9,126,947 3,823,268 363,130 942,347 41,140,073 10,865,953 2,977,450 72,535 861,086 FUND AS AT START OF THE YEAR 1/1/07 FUND AS AT END OF THE YEAR 31/12/07 425,300 1,264,923 992,216 12,153,779 4,833,264 3,588,117 134,627 4,436,897 34,480 148,542 401,693 5,989 111,321 800,026 464,408 218,741 INTEREST PAYABLE TO POLICY HOLDERS 2006 1,012,146 39,016 4,143 107,004 110,860 459,903 218,741 355,301 INTEREST PAYABLE TO POLICY HOLDERS 2007 29,469 3,157 73,744 739,314 102,134 1,348,625 304,536 187,692 SURRENDERS AND ANNUITIES PAID 2006 SURRENDERS AND ANNUITIES PAID 2007 153,472 1,745,743 426,439 59,945 3,523 124,202 937,911 452,248 11.00% 8.00% 10.25% 8.50% 8.00% 7.60% 10.50% 10.00% 2005 INTEREST RATE DECLARED 12.50% 18.00% 11.00% 15.00% %00.6 12.75% 11.00% %00.6 2006 8.00% 13.00% 9.25% 10.00% 10.50% 9.50% 12.00% 11.00% 2007 3.26% 1.42% 0.54% 5.07% 18.07% 35.72% 16.76% 11.72% MARKET SHARE - 06 1,707,780 PENSIONS CONTRIBUTIONS - 06 68,028 242,542 863,978 156,103 801,360 560,485 26,034 Pension – Long Term Business Statistics – Year 2007 33.21% 3.11% 1.52% 1.12% 6.18% 16.00% 17.93% 12.28% MARKET SHARE - 07 PENSIONS CONTRIBUTIONS - 07 83,099 61,472 339,774 879,434 170,928 1,825,796 985,402 675,092 Company Blue Shield British American CFC Life Heritage Kenindia Jubilee Apollo ICEA



158,839	627,377	172,277	163,211	2,343	1	260,749	21,114,839
184,825	716,744	199,157	229,657	4,945	I	454,399	62,835,570
218,488	866,488	193,824	293,372	9,275	3,042	585,491	29,999,103
15,561	62,806	8,084	31,086	319	1	165,133	2,468,189
18,326	66,926	15,221	23,006	322	81,618	41,839	2,554,372
23,590	147,521	17,784	19,533	118	1	46,710	3,043,927
12,814	142,894	41,090	17,946	607	15,174	48,351	4,182,359
10.00%	7.00%	7.00%	11.00%	1	1	12.50%	8.09%
10.00%	10.00%	7.00%	12.50%	6.70%	1	16.00%	10.70%
10.00%	9.00%	8.00%	12.50%	11.00%	8.00%	10.00%	9.32%
0.71%	3.64%	0.58%	0.88%	0.05%	0.00%	1.57%	100.00%
34,016	174,082	27,580	41,911	2,402	0	75,227	4,781,527
0.51%	4.11%	0.34%	1.07%	0.08%	0.05%	2.50%	100.00%
28,150	225,712	18,536	58,655	4,615	2,976	137,609	5,497,249.883
Kenyan Alliance	Madison	Mercantile	Pan Africa Life	The Monarch	Pioneer Assurance	UAP Insurance	Total

Figures in Kshs '000

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Ordinary Life Business statistics (2007)

Company	GROSS PREMIUMS	MARKET SHARE	REINSURANCE	NET PREMIUM	CLAIMS + BENEFITS	COMMISIONS	OPERATING & OTHER EXPENSES	TOTAL EXPENSES	INVESTMENT INCOME + OTHER INCOME	COMMISSION RATIO	LOSS RATIO	EXPENSE RATIO	COMBINED RATIO	OPERATIONS RATIO
Apollo	38,552	0.64%	0	38,552	52,113	4,685	24,481	29,166	67,312	12.15%	135.18%	75.65%	210.83%	36.23%
Blue Shield	76,248	1.26%	188	76,060	51,259	34,365	11,857	46,222	17,946	45.18%	67.39%	60.77%	128.16%	104.57%
British American	1,601,385	26.42%	30,476	1,570,909	1,038,804	453,260	405,162	858,422	486,152	28.85%	66.13%	54.64%	120.77%	89.83%
Cannon	69,868	1.15%	1,208	68,660	39,747	7,529	39,478	47,008	34,278	10.97%	57.89%	68.46%	126.35%	76.43%
CFC Life	837,050	13.81%	14,435	822,615	599,880	110,146	291,453	401,599	252,971	13.39%	72.92%	48.82%	121.74%	90.99%
Co-operative	72,694	1.20%	4,833	67,861	112,236	23,503	35,113	58,616	23,131	34.63%	165.39%	86.38%	251.77%	217.68%
Corporate	64,917	1.07%	512	64,405	15,874	23,269	16,179	39,448	7,110	36.13%	24.65%	61.25%	85.90%	74.86%
Geminia	10,239	0.17%	1,145	9,094	3,377	2,152	2,553	4,705	8,664	23.67%	37.14%	51.74%	88.88%	-6.40%
First Assurance	1	1		I				I		I	1	1	1	1
Heritage	1	1	1	I.	16	T.	682	682	30,573	I	1	1		
ICEA	431,255	7.12%	34,800	396,455	214,471	100,493	49,591	150,084	114,036	25.35%	54.10%	37.86%	91.95%	63.19%
Jubilee	281,484	4.64%	5,936	275,548	171,539	44,064	151,664	195,728	124,945	15.99%	62.25%	71.03%	133.29%	87.94%
Kenindia	242,629	4.00%	1,076	241,553	120,703	46,501	23,252	69,753	206,347	19.25%	49.97%	28.88%	78.85%	-6.58%
Kenyan Alliance	1,379	0.02%	59	1,320	1,391	65	185	250	1,642	4.93%	105.35%	18.95%	124.30%	-0.06%
Madison	438,719	7.24%	3,709	435,010	294,271	48,044	144,950	192,994	87,711	11.04%	67.65%	44.37%	112.01%	91.85%
Mercantile	31,337	0.52%	1,544	29,793	30,043	4,156	13,050	17,206	17,037	13.95%	100.84%	57.75%	158.59%	101.41%
Metropolitan Life	16,813	0.28%	3,343	13,470	329	12,106	61,924	74,030	38,786	89.87%	2.44%	549.59%	552.03%	264.09%
Old Mutual	386,729	6.38%	19,655	367,074	336,981	154,937	271,876	426,813	290,731	42.21%	91.80%	116.27%	208.08%	128.87%
Pan Africa Life	1,218,491	20.10%	25,266	1,193,225	928,185	240,077	380,965	621,042	309,700	20.12%	77.79%	52.05%	129.84%	103.88%
Pioneer	184,642	3.05%	501	184,141	59,043	41,187	73,842	115,029	25,054	22.37%	32.06%	62.47%	94.53%	80.93%
Trinity	28,178	0.46%	93	28,086	18,646	4,187	27,229	31,415	28,613	14.91%	66.39%	111.86%	178.25%	76.37%
UAP Insurance	28,521	0.47%	0	28,521	7,229	7,579	16,983	24,562	3,270	26.57%	25.35%	86.12%	111.47%	100.00%
Total	6,061,129	1 00.00%	148,778	5,912,351	4,096,137	1,362,306	2,042,468	3,404,774	2,176,010	23.04%	69.28%	57.59%	126.87%	90.06%
	q						-	-	-	-	-			

Figures in Kshs. '000

Group Life Business Statistics (2007)

Company	GROSS PREMIUMS	MARKET SHARE	REINSURANCE	NET PREMIUM	CLAIMS + BENEFITS	COMMISIONS	OPERATING & OTHER EXPENSES	TOTAL EXPENSES	INVESTMENT INCOME + 0THER INCOME	COMMISSION RATIO	LOSS RATIO	EXPENSE RATIO	COMBINED RATIO	OPERATIONS RATIO
Apollo	122,974	3.42%	90,868	32,106	22,143	9,774	10,041	19,815	51,389	30.44%	68.97%	61.72%	130.69%	-29.37%
Blue Shield	76,686	2.13%	2,033	74,653	72,183	6,326	20,665	26,991	7,387	8.47%	96.69%	36.16%	132.85%	122.95%
British American	260,334	7.23%	152,389	107,945	102,350	18,700	33,549	52,249	46,655	17.32%	94.82%	48.40%	143.22%	100.00%
Cannon	17	%00.0	0	22	460	0	397	397	544	0.00%	600.22%	518.57%	1118.79%	408.96%
CFC Life	57,297	1.59%	22,607	34,690	12,402	5,098	16,489	21,587	5,852	14.70%	35.75%	62.23%	97.98%	81.11%
Co-operative	845,707	23.49%	65,669	780,038	391,837	43,416	206,990	251,431	51,670	5.57%	50.23%	32.23%	82.47%	75.84%
Corporate	984	0.03%	857	127	3,438	0	245	245	106	00.00%	2707.09%	192.91%	2900.00%	2816.54%
Geminia	2,413	0.07%	1,416	266	957	193	984	1,177	1,138	19.39%	96.03%	118.10%	214.13%	100.00%
First	27,180	0.75%	23,758	3,422	3,140	2,423	3,149	5,572	5,752	70.81%	91.76%	162.83%	254.59%	86.50%
Heritage	151,193	4.20%	64,132	87,061	53,119	11,574	32,255	43,829	157,128	13.29%	61.01%	50.34%	111.36%	-69.12%
ICEA	257,877	7.16%	56,690	201,187	126,343	28,493	27,212	55,706	99,935	14.16%	62.80%	27.69%	90.49%	40.81%
Jubilee	453,852	12.61%	91,779	362,073	106,098	11,165	63,575	74,740	98,057	3.08%	29.30%	20.64%	49.95%	22.86%
Kenindia	54,527	1.51%	42,550	11,977	4,105	528	7,735	8,263	34,866	4.41%	34.27%	68.99%	103.26%	-187.84%
Kenyan Alliance	44,904	1.25%	39,173	5,731	273	3778	7,890	11,668	11,395	137.68%	4.76%	203.60%	208.36%	9.52%
Madison	79,204	2.20%	15,014	64,190	39,206	3,289	41,067	44,356	13,761	5.12%	61.08%	69.10%	130.18%	108.74%
Mercantile	14,510	0.40%	7,748	6,762	5,738	775	3,681	4,456	10,194	11.46%	84.86%	65.90%	150.75%	0.00%
Metropolitan Life	I	I	I	I	I	I	I	I	1	I	I	I	I	1
Monarch	69,182	1.92%	21,851	47,331	24,183	5,198	9,522	14,720	10,850	10.98%	51.09%	31.10%	82.19%	59.27%
Old Mutual	91,318	2.54%	9,998	81,320	129,892		4,096	133,988	35,590	0.00%	159.73%	164.77%	324.50%	280.73%
Pan Africa Life	851,942	23.66%	211,497	640,445	350,083	158,996	43,334	202,330	133,804	24.83%	54.66%	31.59%	86.25%	65.36%
Pioneer	2,966	0.08%	606	2,360	560	3	0	563	3,450	1	I	I	1	1
Trinity	181	0.01%	0	181	186	0	0	186	0	0.00%	102.91%	102.91%	205.82%	205.82%
UAP Insurance	134,846	3.75%	62,500	72,346	25,582	9,038	50,948	85,568	13,223	12.49%	35.36%	118.28%	153.64%	135.36%
Total	3,600,154	100.00%	983.135	2.617.018	1.474.278	318.768	583 825	1.059.839	792.746	12 18%	56 33%	40.50%	96 83%	66.54%

Figures in Kshs. '000





Combined Life Insurance Business Statistics (2007)

OPERATIONS RATIO	6.42%	113.67%	90.48%	76.80%	90.59%	87.19%	80.25%	4.11%	86.50%	-86.16%	49.08%	27.17%	-8.06%	2.43%	80.64%	215.78%	264.09%	55.27%	156.41%	90.43%	84.16%	77.20%	66.51%	74%
COMBINED RATIO	174.41%	130.48%	122.22%	127.46%	120.78%	96.02%	91.44%	101.25%	254.59%	93.43%	80.66%	45.81%	42.58%	60.67%	98.08%	410.28%	552.03%	76.40%	229.19%	114.61%	100.51%	178.42%	75.18%	147%
EXPENSE RATIO	69.32%	48.58%	54.24%	68.97%	49.36%	36.57%	61.51%	58.29%	162.83%	42.59%	30.37%	22.60%	16.38%	53.24%	40.78%	154.72%	549.59%	29.30%	125.07%	44.90%	66.32%	111.80%	57.93%	85%
LOSS RATIO	105.09%	81.91%	67.97%	58.49%	71.42%	59.45%	29.93%	42.96%	91.76%	50.84%	50.29%	23.20%	26.20%	7.43%	57.30%	255.56%	2.44%	47.10%	104.12%	69.71%	34.20%	66.62%	17.26%	62%
COMMISSION RATIO	20.46%	27.00%	28.11%	10.95%	13.44%	7.89%	36.06%	23.24%	70.81%	11.07%	19.03%	4.62%	9.87%	17.17%	8.82%	35.22%	89.87%	17.93%	34.55%	21.76%	23.63%	14.81%	8.74%	25%
INVESTMENT INCOME + OTHER INCOME	118,701	25,333	532,807	34,822	258,823	74,801	7,216	9,802	5,752	187,701	213,971	223,002	241,213	13,037	101,472	27,231	38,786	10,850	326,321	443,502	28,504	28,613	16,493	2,968,754
TOTAL EXPENSES	48,981	73,213	910,671	47,405	423,186	310,047	39,693	5,882	5,572	44,511	205,790	270,468	78,016	11,918	237,350	21,662	74,030	15,042	560,801	823,372	115,592	31,602	110,130	4,464,934
OPERATING & OTHER EXPENSES	34,522	32,522	438,711	39,876	307,942	242,103	16,424	3,537	3,149	32,937	76,803	215,239	30,987	8,075	186,017	16,731	61,924	9,522	275,972	424,299	73,842	27,229	67,931	2,626,294
COMMISIONS	14,459	40,691	471,960	7,529	115,244	66,919	23,269	2,345	2,423	11,574	128,986	55,229	47,029	3,843	51,333	4,931	12,106	9,206	154,937	399,073	41,190	4,187	16,617	1,685,081
CLAIMS + BENEFITS	74,256	123,442	1,141,154	40,207	612,282	504,073	19,312	4,335	3,140	53,135	340,814	277,637	124,808	1,664	333,477	35,781	329	24,183	466,873	1,278,268	59,603	18,832	32,811	5,570,415
NET PREMIUM	70,658	150,713	1,678,854	68,736	857,305	847,899	64,532	10,091	3,422	104,517	677,695	1,196,584	476,374	22,388	582,018	14,001	13,470	51,339	448,394	1,833,670	174,302	28,267	190,125	9,565,353
REINSURANCE	90,868	2,221	182,865	1,208	37,042	70,502	1,369	2,561	23,758	64,132	91,490	97,715	43,626	39,232	18,723	9,292	3,343	21,851	29,653	236,763	1,107	93	62,500	1,131,913
MARKET SHARE	1.67%	1.58%	19.27%	0.72%	9.26%	9.51%	0.68%	0.13%	0.28%	1.56%	7.13%	7.61%	3.08%	0.48%	5.36%	0.47%	0.17%	0.72%	4.95%	21.43%	1.94%	0.29%	1.69%	100%
GROSS PREMIUMS	161,526	152,934	1,861,719	69,944	894,347	918,401	65,901	12,651	27,180	151,193	689,132	735,336	297,156	46,283	517,923	45,847	16,813	69,182	478,047	2,070,433	187,608	28,359	163,367	9,661,283
GROUP LIFE	122,974	76,686	260,334	17	57,297	845,707	984	2,413	27,180	151,193	257,877	453,852	54,527	44,904	79,204	14,510	0	69,182	91,318	851,942	2,966	181	134,846	3,600,154
ORDINARY LIFE	38,552	76,248	1,601,385	69,868	837,050	72,694	64,917	10,239	0	0	431,255	281,484	242,629	1,379	438,719	31,337	16,813	0	386,729	1,218,491	184,642	28,178	28,521	6,061,129
Company	Apollo	Blue Shield	British American	Cannon	CFC Life	Co-operative	Corporate	Geminia	First Assurance	Heritage	ICEA	Jubilee	Kenindia	Kenyan Alliance	Madison	Mercantile	Metropolitan Life	Monarch	Old Mutual	Pan Africa Life	Pioneer	Trinity	UAP Insurance	Total

Figures in Kshs. '000